A

WOLF HOLLOW

Wildlife Rehabilitation Center

A Non-profit Corporation Serving Wildlife Through Rehabilitation, Research & Public Education

Job Title: Wildlife Rehabilitator Technician

Primary Objectives: To treat injured and orphaned wildlife with the goal of returning them to the wild, and to lessen mental and physical suffering in patients. Work with the rehabilitation manager on the rehabilitation program.

Reports to:

1. Executive Director

Responsibilities:

A. Treatment of Animals

- 1. Perform daily animal care tasks as instructed, including night feeds at home. Wildlife intakes and assessments.
- 2. Work with the rehabilitation manager on treatment plans for injured, orphaned or sick wildlife admitted to the center.
- 3. Work with the rehabilitation manager to establish diet and feeding schedules.
- 4. Work with the rehabilitation manager to determine appropriate medication and procedures to treat patients according to established protocols.
- 5. Work with the rehabilitation manager on natural history knowledge and available resources to determine enclosures and placement of animals throughout care.
- 6. Work with the rehabilitation manager to determine emergency care and various feeding techniques.
- 7. Follow the centers policies on animal care, release and euthanasia.
- 8. Maintain a quiet work environment for animals in care at the center.
- 9. Respond to emergency calls, including some nights.
- 10. Perform necropsies when needed with the rehabilitation manager.

B. Consultation

- 1. Consult with the rehabilitation manager and veterinarians to determine the appropriate medications and treatment procedures if needed.
- 2. Network and maintain good relationships with other rehabilitation centers to share information.

C. Supervision

- 1. Provide supportive training and supervision for animal care volunteers and interns.
- 2. Assign tasks to animal care volunteers and interns when in charge. Observer and give helpful feedback.
- 3. Maintain effective communication within rehabilitation team for optimal animal care.
- 4. Maintain a high level of morale with staff and volunteers. Positive feedback and clear instructions are key.

5. Solve interpersonal problems in a professional and kind manner. Involve the Executive Director when you need support.

D. Facilities

- 1. Work with other staff to keep all areas of the center clean and in good repair.
- 2. Keep maintenance staff informed of all maintenance needs.
- 3. Work with other staff to develop plans for new facilities.
- 4. Assist with routine maintenance and repairs of cages and rehabilitation facilities.

E. Knowledge

- 1. Obtain a Washington State Wildlife Rehabilitator's license within 6 months of initial employment at Wolf Hollow.
- 2. Have previous hands-on wildlife rehabilitation work.
- 3. Attend rehabilitation conferences and wildlife lectures and seminars when funding is available.
- 4. Read and review new wildlife rehabilitation publications on a regular basis.
- 5. Maintain and frequently use the center's library of rehabilitation reference materials.
- 6. Keep current with information on animal care techniques and relevant disease transmission.
- 7. Investigate alternative care methods when needed.

F. Administration

- 1. Keep accurate records on all animals admitted to the center and animal related calls.
- 2. Keep the rehabilitation manager and Executive Director in the loop.
- 3. Work with Volunteer Coordinator to set up animal care volunteers' work schedules.
- 4. Interface with Washington Department of Fish and Wildlife, U.S. Fish and Wildlife Service, National Marine Fisheries Service, and San Juan County Marine Mammal Stranding Network, when needed, in a helpful and professional manner.
- 5. Participate in weekly staff meetings, one on ones, and planning sessions with the Executive Director.
- 6. Assist in reviewing and updating the Animal Care Procedure Manual annually.
- 7. Submit personal timesheets at the end of each month to the Executive Director.

G. Interaction with the Public

- 1. Interact with the public in a polite and professional fashion, both in person and on the phone.
- 2. Provide helpful and accurate information on wildlife topics to visitors and callers.
- 3. Keep calm when anyone is upset or when you are angry in a tense situation.